

Terms of Service

Effective Date: July 3, 2025

These Terms of Service ("Terms") govern your access to and use of the website located at <https://flexfuture.org> ("Website") and the services provided by **flex*future** ("Company", "we", "our", "us").

By accessing or using this Website, you agree to be bound by these Terms.

1. Overview of Services

flex*future is a full-cycle omnichannel marketing agency that provides digital strategy, brand development, paid advertising, Search Engine Optimization (SEO), content production, Customer Relationship Management (CRM), and analytics for international clients.

We offer both free consultations and paid services, which are tailored to each client's needs based on the inquiry submitted through our contact form.

2. Payments & Refund Policy

Some of our services are provided on a paid basis. Payment methods and refund policies are determined individually for each client.

Until confirmed by written agreement or contract, submitting a request through the contact form does not create a business relationship or payment obligation.

3. Intellectual Property

All content on the Website, including but not limited to text, graphics, logos, images, UI components, and design elements, are the intellectual property of **flex*future** or its licensors.

All **flex*future** website content belongs to the Company. Logos shown on the Website remain the property of their respective trademark holders.

You may not copy, reproduce, or distribute any part of the Website without our written permission.

4. Limitation of Liability

To the fullest extent permitted by law, **flex*future** is not liable for:

- Any indirect, incidental, or consequential damages
- Errors, interruptions, or delays in Website access
- Actions or omissions of third-party service providers
- Loss of data or profits resulting from use of the Website or our services

Use of the Website is at your own risk.

5. Modifications to the Website

We may update, suspend, or discontinue any part of the Website or our services at any time, without prior notice.

6. Governing Law & Jurisdiction

These Terms are governed by the laws of Hong Kong.

Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of the courts of Hong Kong.

7. Contact Information

For legal or policy-related questions, please contact us at: hello@flexfuture.org